

Access to Quality Medicines in Low- and Middle-Income Countries

An informal selection of scientific literature

Elements added in April 2026 are in red

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1. Introduction

Poor-quality medicines are mainly prevalent in low- and middle-income countries (LMICs), where they represent a serious threat to individual and public health. Even medicines the manufacturing process of which is not *per se* complex may present serious quality problems: for instance, paracetamol-containing products may be prone to develop the toxic contaminant 4-aminophenol, if manufactured in inappropriate conditions. Over the last **two** decades, a growing attention has been being given to the need of assuring the quality of medicines, e.g. in the framework of strategies against resistance to anti-malarials¹ and antibiotics², of strategies to improve access to asthma medicines³, and of general medicines⁴ procurement strategies⁴. The WHO set up a Member State Mechanism for Substandard and falsified medical products medical products (<http://apps.who.int/gb/SF/>). Quality should not be pursued in isolation, but always in the frame of “access to quality-assured essential medicines”, as it clearly appeared at the first-ever international conference on “Quality of Medicines and Public Health” that took place in Oxford, UK, in September 2018⁵.

In this **informal working document**, we summarize the internationally accepted definitions and provide a non-exhaustive selection of scientific papers and regulatory documents addressing the subject of quality of medicine, with (non-exclusive) focus on resource-constrained settings.

2. Definitions⁶

Appropriate standards

By “appropriate standards”, we mean those set by the World Health Organization (WHO) for pharmaceuticals in the *WHO Technical Report Series 992: WHO Expert Committee on Specifications for Pharmaceutical Preparations, Technical Report Series 996, 49th report, 2015*⁷; the *WHO Expert Committee on Specifications for Pharmaceutical Preparations, Fiftieth Report, WHO 2016*⁸; the *WHO Expert Committee on Specifications for Pharmaceutical Preparations. Technical Report Series 1003 - Fifth first report. WHO 2017*⁹, and further updates. The most recent one is *WHO Expert Committee on Specifications for Pharmaceutical Preparations: fifty-eight report. Geneva: World Health Organization; 2025 (WHO Technical Report Series, No. 1060). Licence: CC BY-NC-SA 3.0 IGO, available at [WHO Expert Committee on Specifications for Pharmaceutical Preparations: fifty-eight report](#).*

Reference may also be done to *Global Fund Quality Assurance Policy for Pharmaceutical Products, amended and restated on 15/11/2023*; and *Global Fund Quality Assurance Policy for Medical Devices (including In-Vitro Diagnostics) and Core Personal Protective Equipment, amended and restated on 15 November 2023*.

Substandard and falsified medical products

On 29 May 2017, delegates at the World Health Assembly have reached new agreement on substandard and falsified medical products. The definitions are as follows:

¹ Chapter *Removal of substandard and counterfeit drugs* in the WHO document *Global plan for artemisinin resistance containment, 2011*

² Section on *Unassured drug quality and irrational use* in the paper of Raviglione et al. *The WHO policy package to combat antimicrobial resistance*. Bulletin WHO 2011; 89:390-392

³ Macé C, *Access to essential asthma medicines: the response of the Asthma Drug Facility*. Ess Med Mon 2011;5:1-4

⁴ Chapters 1.3.2.3 and 1.4.4 in *The World Medicine Situation 2011 - Procurement of Medicine*. WHO, Geneva 2011

⁵ <https://www.tropicalmedicine.ox.ac.uk/medicinequality2018/>

⁶ Various resources on “Legal and Regulatory Aspects of Falsified and Substandard Medicines” are available at <http://www.globalforumijd.org/legal-and-regulatory-aspects-falsified-and-substandard-medicines>

⁷ http://www.who.int/medicines/areas/quality_safety/quality_assurance/expert_committee/WHO_TRS_992_web.pdf

⁸ http://www.who.int/medicines/publications/pharmprep/trs_996/en/

⁹ http://www.who.int/medicines/areas/quality_safety/quality_assurance/expert_committee/trs_1003/en/

- The new name of “substandard and falsified” (SF) medical products will be used for what had previously been known as “substandard/spurious/falsely-labelled/falsified/counterfeit (SSFFC)” medical products.
- “Substandard” medical products (also called “out of specification”): authorized by national regulatory authorities, but fail to meet either national or international quality standards or specifications – or in some cases, both.
- “Falsified” medical products: deliberately or fraudulently misrepresent their identity, composition or source.
- “Unregistered or unlicensed medical products”: have not been assessed or approved by the relevant national or regional regulatory authority for the market in which they are marketed, distributed or used.

From Stringent Regulatory Authorities toward WHO-Listed Authorities

The WHO Expert Committee- Technical Report Series 1003 (2017), included an *interim definition of Stringent Regulatory Authority*: “A regulatory authority which is: a. a member of the ICH, being the European Commission, the US FDA and the Ministry of Health, Labour and Welfare of Japan also represented by the Pharmaceuticals and Medical Devices Agency (as before 23 October 2015); or b. an ICH observer, being the European Free Trade Association, as represented by Swissmedic, and Health Canada (as before 23 October 2015); or c. a regulatory authority associated with an ICH member through a legally-binding, mutual recognition agreement, including Australia, Iceland, Liechtenstein and Norway (as before 23 October 2015). The Expert Committee adopted the interim definition and noted the work being done towards developing a new approach to the assessment of national regulatory authorities....”. The widely recognized term ‘Stringent Regulatory Authority’ (SRA) was developed to promote reliance and guide procurement decisions.

This classification is now being replaced by the one of “WHO-Listed Authority” (WLA), according to four “maturity levels”, and based on a “Global Benchmarking of Regulatory Systems”^{10,11,12} to evaluate regulatory systems through a comprehensive and systematic benchmarking¹³. The 2021 “Evaluating and publicly designating regulatory authorities as WHO listed authorities: policy document” ([Evaluating and publicly designating regulatory authorities as WHO listed authorities](#)) explains the concept of WHO Listed Authority (WLA), (*i.e. it is a regulatory authority or a regional regulatory system (RRS) which has been documented to comply with all the relevant indicators and requirements specified by WHO for the requested scope*), and describes the principles based on which the WLA framework is to be implemented. Please find relevant information here: [WHO-Listed Authority \(WLA\)](#).

3. Regulatory and policy documents in English

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- Pan-American Network for Drug Regulation Harmonization Anti-Counterfeiting Group, WHO Drug Information Vol.22, N°4, **2008**, p.278.
- ICDRA 3rd International Conference of Drug Regulatory Authorities, Strategies to fight counterfeit medicines, WHO Drug Information Vol.22, N°4, **2008**,pp. 262-263.

¹⁰ WHO Global Benchmarking Tool (GBT) for evaluation of national regulatory systems of medical products, revision VI. Geneva: World Health Organization; 2021. Licence: CC BY-NC-SA 3.0 IGO

¹¹ Guzman J, O’Connell E, Kikule K, *et al*. The WHO Global Benchmarking Tool: a game changer for strengthening national regulatory capacity. *BMJ Global Health* 2020;5:e003181. doi:10.1136/bmjgh-2020-003181

¹² Macé C, Rågo L, Ravinetto R. How the concept of WHO-listed Authorities will change international procurement policies for medicines. *BMJ Global Health* 2022;6:e008109. doi:10.1136/bmjgh-2021-008109

¹³ More details are available on the WHO website: [https://www.who.int/tools/global-benchmarking-tools#:~:text=The%20Global%20Benchmarking%20Tool%20\(GBT,System%20Strengthening%20for%20medical%20products](https://www.who.int/tools/global-benchmarking-tools#:~:text=The%20Global%20Benchmarking%20Tool%20(GBT,System%20Strengthening%20for%20medical%20products)

- WHO Legal aspects of defining counterfeit medicines: a discussion paper. WHO **2009**. Regional Office for South East Asia, New Delhi.
- WHO Regulatory Harmonization. Updating medicines regulatory systems in sub-Saharan African countries. WHO Drug Information Vol. 24, No. 1, **2010**
- WHO. Assessment of medicines regulatory systems in Sub-Saharan African countries: an overview of findings from 26 assessment reports. WHO **2010**
- WHO. Report of the working group of member states on substandard/spurious/falsely labeled/falsified/counterfeit medical products. A/SSFFC/WG/5, 11th March **2011**¹⁴.
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- Addis Ababa Declaration on Combating Pharmaceutical Crime. 12 December **2013**¹⁵.
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- Chowdhury P et al. Indian Council for Research on International Economic Relations. Policy Brief # 1. Administrative Structure & Functions of Drug Regulatory Authorities in India. **2015**
- Chokshi M et al. Indian Council for Research on International Economic Relations. Policy Brief # 2. Drug Quality and Safety Issues in India. **2015**
- Norms and standards. 70 years of WHO standards on medicines quality Expert Committee on Specifications for Pharmaceutical Preparations, 1947-2017: Addressing changing public health challenges. Who Drug Info **2017**; 31(1): 15-26
- United Nations Office Drug and Crime. Combating falsified medical product-related crime. A guide to good legislative practices. UNODC **2019**; Vienna, Austria
- WHO Member State Mechanism on Substandard and Falsified Medical Products. WHO/MVP/EMP/SAV/2019.04. WHO Geneva, Switzerland **2020**
- United Nations Office Drug and Crime. At the Crossroads of Licit and Illicit: Tramadol and other pharmaceutical opioids trafficking in West Africa. **2021**
- United Nations Office Drug and Crime. Trafficking in Medical Products in the Sahel Transnational Organized Crime Threat Assessment — Sahel. Vienna, New York, **2022**.

4. Regulatory and policy documents in French

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¹⁴ http://apps.who.int/gb/ssffc/pdf_files/A_SSFFC_WG5-en.pdf

¹⁵ <http://www.interpol.int/News-and-media/News/2013/N20131216>

¹⁶ <http://www.fondationchirac.eu/le-conseil-des-ministres-acp-a-adopte-une-resolution-contre-les-faux-medicaments/>

- Fondation Chirac. Accès à des médicaments et une santé de qualité - Mobilisation contre les faux. Médicaments. Actes de la conférence sur les faux médicaments - 7 décembre **2010**, Journées européennes du Développement¹⁷.
- Communauté Economique et Monétaire de l'Afrique Centrale (CEMAC). Conférence des Ministres de la Santé des Etats membres de la CEMAC. Déclaration de Douala. « Mettre un ferme au trafic des faux médicaments et aux circuits illicites des médicaments en Afrique Centrale ». Douala, Cameroun, 23 juin 2016
- Duteil Q et Chemtob-Comc é MC. Le trafic des faux médicaments : état des lieux et moyens d'action. *Panorama de droit pharmaceutique* **2017**; 4 :97-117
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¹⁷ www.fondationchirac.eu

¹⁸ <http://www.usp.org/pdf/EN/dqi/ensuringQualityOperationalGuide.pdf>

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¹⁹ http://www.pewtrusts.org/uploadedFiles/wwwpewtrustsorg/Reports/Health/Pew_Heparin_Final_HR.pdf

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